

# DHS Client Resources

## Contents

### Welcome to the DHS Client Resources Website!

The purpose of this site is to provide simple and easy to understand documentation on the technology solutions we provide to our valued clients.



To navigate this documentation, refer to the "Contents" column on the left and click the arrow to expand any desired topic or subtopic. Once you find a desired article, simply click on the page to open it. You can also use the "Search" box on upper left to search all topics and pages. To navigate "Home" at any time, click the "Digicom" logo on the upper left.

### On this site, you will find:

- Support policies and procedures
- How to contact us when you need help
- How to guides on technology solutions we provide
- Security tips to keep your systems safe and compliant
- Computing tips and tricks
- DHS newsletter archives

### DHS Cloud Service Links:

- [DHS SecureMail](#) | Access your email from a web browser anywhere in the world.
- [DHS Anti-Spam Portal](#) | Check your email quarantine for legitimate messages you would like delivered.
- [DHS Email Encryption Portal](#) | Access encrypted email messages sent from other offices that use SecureMail and check message replies.
- [DHS SecureShare](#) | Securely send and receive large files.
- [DHS SecureFax](#) | Check office fax inbox and send faxes from your computer desktop.



For instructions on how to use DHS Cloud services, expand the "Technology How-To Guides" section in the left hand column of this page.

### Featured Articles

- [Allworx Phone System](#)
- [DHS SecureFax](#)
- [DHS SecureForms](#)
- [DHS SecurePass](#)
- [DHS SecureShare](#)
- [iPhone/iPad Email Setup - Primary Mailbox](#)
- [Safe Computing Tips](#)
- [Service Level Agreement](#)
- [Set Outlook Automatic Reply](#)
- [Support Procedures](#)
- [Using Email Encryption Features](#)
- [Using Spam Filtering Features](#)
- [Windows Tips and Tricks](#)

### Recently Updated Articles

- [Product Receiving](#)  
October 12, 2021 • created by John Newcomb
- [Client Responsibilities](#)  
September 13, 2021 • updated by John Newcomb • [view change](#)
- [Best Practices](#)  
August 25, 2021 • updated by John Newcomb • [view change](#)
- [Staff Member Feedback Process](#)  
July 31, 2021 • updated by John Newcomb • [view change](#)
- [Office Information Questionnaire](#)  
July 21, 2021 • updated by DHS Consultant • [view change](#)